

October 8, 2024

Mr. Phil Verster
President and CEO
Metrolinx
97 Front Street West
Toronto, ON M5J 1E6

Mr. Martin Gallagher
Chief Operating and Safety Officer
Metrolinx
50 Bay Street, 14th Floor
Toronto, ON M5J 3A5

Mr. Frank Ibe
Executive Vice President
Metrolinx
20 Bay Street, Suite 600
Toronto, ON M5J 2W3

Subject: 2024 Safety Awards – E-Bike Strategy

Dear Phil, Martin and Frank,

We are pleased to advise that Metrolinx's *E-Bike Strategy* has been selected for the 2024 Safety Award in the - Passenger (intercity, tourist, commuter) – third party incidents category.

The Railway Association of Canada's (RAC) Evaluation Committee scored your initiative using a weighted evaluation system and concluded that it merited an award for your *E-Bike Strategy*. The E-Bike Strategy, which skillfully combines policy, engineering, enforcement, and education to prioritize the safety of customers, staff, and operations. Your decision to ban uncertified e-bikes from being transported on trains and buses in April 2024, along with the rollout of a two-week education campaign and the development of multilingual communications, reflects a strong commitment to safety and customer support. We truly appreciate your proactive efforts in making transportation safer for everyone.

We thank Metrolinx for participating in this year's 2024 Safety Awards and for your continued commitment to develop and maintain industry best practices in safety and we congratulate you on this important recognition from your peers in the industry.

We hope that you will be able to attend our awards ceremony that will take place during the RAC's annual holiday reception on **November 27, 2024, from 5:00 pm – 7:30 pm (EST) at the Queen St. Fare in Ottawa.**

The RAC will be reaching out to officially invite each winner to the holiday reception and awards ceremony in the coming weeks. During the reception, we would like to interview each of you to discuss in greater detail your winning initiative so the RAC can post on social media channels to help give more attention to your organization's dedication to safety and to making the rail industry safer each year.

Sincerely,



Marc Brazeau
President and Chief Executive Officer